Agenda Date: 9/16/09 Agenda Item: VIIF



STATE OF NEW JERSEY

Board of Public Utilities Two Gateway Center Newark, NJ 07102 www.nj.gov/bpu/

CUSTOMER A	ASSISTANCE
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ROSE WILSON, PETITIONER, v.) ORDER ADOPTING INITIAL DECISION) SETTLEMENT)		
VERIZON NEW JERSEY INC., RESPONDENT) BPU DOCKET NO. TC08111004U) OAL DOCKET NO. PUC2618-09		

(SERVICE LIST ATTACHED)

BY THE BOARD:

On November 10, 2008, Rose Wilson (Petitioner) filed a petition with the New Jersey Board of Public Utilities (Board) disputing the billing related to services provided by Verizon New Jersey Inc. (Respondent) for the period beginning in January 2008 to October 2008.

After the filing of Respondent's answer, the Board transmitted this matter to the Office of Administrative Law (OAL) for hearing and initial disposition as a contested case pursuant to N.J.S.A. 52:14B-1 et seq. and N.J.S.A. 52:14F-1 et seq. This matter was assigned to Administrative Law Judge (ALJ) Elia A. Pelios.

While this matter was pending at the OAL, the parties engaged in negotiations and entered into and executed a Settlement Agreement (Agreement) that was submitted to the ALJ. By Initial Decision issued on July 27, 2009, and submitted to the Board on August 10, 2009, ALJ Pelios found that the Agreement was voluntary, that its terms fully disposed of all issues in controversy, and that it met the requirements of N.J.A.C. 1:1-19.1.

Pursuant to the terms of the Agreement, Respondent agreed to credit the Petitioner's account in the amount of \$49.00 to offset an early termination fee that had been previously assessed on that account. In return, Petitioner agreed to withdraw her petition and to dismiss with prejudice any claims that she might have against Respondent as of the date of the Agreement.

After a review and consideration of the Initial Decision and the Agreement of the parties, the Board <u>HEREBY FINDS</u> that, by the terms of the Agreement, the parties have resolved all outstanding contested issues. Accordingly, the Board <u>HEREBY ADOPTS</u> the Initial Decision and Agreement of the parties in their entirety as if fully set out herein.

DATED:

9/16/09

BOARD OF PUBLIC UTILITIES BY:

Jeanne M. Fox

JEANNE M. FOX PRESIDENT

FREDERICK F. BUTLER COMMISSIONER

NICHOLAS ASSELTA COMMISSIONER JOSEPH L. FIORDALISO COMMISSIONER

ELIZABETH RANDALL COMMISSIONER

ATTEST:

KRISTI IZZO SECRETARY

I HEREBY CERTIFY that the within document is a true copy of the original in the files of the Board of Public

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ROSE WILSON

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VERIZON NEW JERSEY INC.

BPU Docket No. TC08111004U OAL Docket No. PUC2618-09

SERVICE LIST

Rose Wilson 65 Windsor Drive Little Egg Harbor, New Jersey 08087

Richard A. Chapkis, Esq. Verizon New Jersey Inc. 540 Broad Street, Floor 20 Newark, New Jersey 07102

Eric Hartsfield, Director
Julie Ford-Williams
Division of Customer Assistance
Board of Public Utilities
Two Gateway Center
Newark, New Jersey 07102

Kerri Kirschbaum, DAG Division of Law 124 Halsey Street P.O. Box 45029 Newark, New Jersey 07102 BESLOW



KIRSCHBAMMOFFICE OF ADMINISTRATIVE LAW
FORD WILL AMS
INITIAL DEC

INITIAL DECISION

SETTLEMENT

OAL DKT. NO. PUC 2618-09

AGENCY DKT, NO. TC081

ROSE WILSON.

Petitioner.

V.

VERIZON NEW JERSEY INC..

Respondent.

Rose Wilson, petitioner, pro se

Richard A. Chapkis, Esq., Vice President and General Counsel, for respondent

Record Closed: July 10, 2009

Decided: July 27, 2009

BEFORE ELIA A. PELIOS, ALJ:

This matter was transmitted to the Office of Administrative Law on April 8, 2009, for determination as a contested case, pursuant to N.J.S.A. 52:14B-1 to -15 and N.J.S.A. 52:14F-1 to -13. Prior to the July 17, 2009, hearing the parties negotiated and the matter was settled.

The parties have agreed to a settlement and have prepared a Settlement Agreement indicating the terms thereof, which is attached and fully incorporated herein.

OAL DKT. NO. PUC 2618-09

I have reviewed the record and the terms of settlement and I FIND:

1. The parties have voluntarily agreed to the settlement as evidenced by their

signatures or their representatives' signatures.

2. The settlement fully disposes of all issues in controversy and is consistent with

the law.

I CONCLUDE that this agreement meets the requirements of N.J.A.C. 1:1-19.1

and that the settlement should be approved. I approve the settlement and therefore

ORDER that the parties comply with the settlement terms and that these proceedings

be concluded.

I hereby FILE my initial decision with the BOARD OF PUBLIC UTILITIES for

consideration.

This recommended decision may be adopted, modified or rejected by the

BOARD OF PUBLIC UTILITIES, who by law is authorized to make a final decision in

this matter. If the (title of agency head) does not adopt, modify or reject this decision

within forty-five days and unless such time limit is otherwise extended, this

recommended decision shall become a final decision in accordance with N.J.S.A.

52:14B-10.

DATE

Date Received at Agency: 6/10/09

Date Mailed to Parties:

ELIA A. PELIOS, ALJ

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STATE OF NEW JERSEY OFFICE OF ADMINISTRATIVE LAW

Rose Wilson	:		10 4.010
V.	:	Docket No. PUCCC 02618-2009S	LAY
Verizon New Jersey Inc.	:		

SETTLEMENT AGREEMENT

Rose Wilson ("Petitioner") and Verizon New Jersey Inc. ("Verizon"), having reviewed the Petition and Answer and wishing to resolve this matter without further adversarial proceedings, have entered into this Settlement Agreement to resolve all claims and matters related to this proceeding, and jointly file this Settlement Agreement with the Office of Administrative Law desiring that this proceeding be closed and dismissed with prejudice. The parties wishing to be bound by the terms of this Settlement Agreement have agreed as follows:

- Petitioner withdraws her Petition and hereby dismisses with prejudice any and all claims she may have against Verizon as of the date of this agreement.
- Verizon agrees to credit the Petitioner's account in the amount of \$49.00 to offset an early termination fee that was previously assessed on that saccount.

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In light of the foregoing, Petitioner and Verizon hereby agree to settle this matter and jointly, respectfully request that the Petition be dismissed with prejudice.

Dated: June 22, 2009

AGREED:

Petitioner

ROSE J. WILSON

6/26/09 Date

Verizon

Richard A Chaples

Richard Chaples

Print Name

VPO6C Title

6/22/09 Date



State of New Jersey OFFICE OF ADMINISTRATIVE LAW

9 Quakerbridge Piazz P.O. Box 049 Trenton, New Jersey 08625-0049 (609) 588-6584

A copy of the administrative law judge's decision is enclosed.

This decision was mailed to the parties on AUG - 4 2009

BOARD OF PUBLIC OTILITIES